

5 Days

## CXD-203: Managing App and Desktop Solutions with Citrix XenApp and XenDesktop 7.6

Citrix CXD-203 course enables the professionals to get acquainted with the essential skills to support a Citrix application and desktop virtualization solutions in a Windows Server 2012 R2 environment effectively. The course enables the candidate to monitor, manage, support, and troubleshoot the XenDesktop 7.6 solution.

The candidate earns the Citrix Certified Associate-Apps and Desktops Certification after passing the exam.

### Course Objective:

The course will enable the professional to

- Understand the architecture of XenApp and XenDesktop 7.6
- Manage the infrastructure of XenApp and XenDesktop
- Create and Manage catalogs and Delivery Groups
- Manage Storefront
- Manage sessions, sites, and the end users as well
- Deal with printing
- Create and Manage policies and end-user profiles
- Manage Provisioning Services
- Manage Licenses and delegate Administration

## Course Details

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### Course Outline

#### 1. Understanding the Architecture of a XenDesktop Solution

- Architecture overview of XenDesktop Solution
- Understanding of layers like the User, Access Control, Resource, Management
- XenDesktop Site
- Ports
- New Features
- Reinforcement Exercise

#### 2. Manage Licenses and delegate Administration

- Understanding the types of licenses
- Managing the licenses in Studio and delegated administration
- Monitoring of the configuration logs
- Troubleshooting and Reinforcement exercises

#### 3. Managing and Monitoring the Hypervisor

- Understanding the architectural overview
- Create and manage virtual machines
- Template resources
- Configure and customize alerts
- Troubleshooting and Reinforcement exercises

## 4. Managing Applications and Desktops

- Understand the Overview
- Resource connections
- Manage the machine catalogs
- Machine creation services
- Create a machine catalog
- Manage delivery groups
- Troubleshooting and Reinforcement exercises

## 5. Managing StoreFront

- Architectural Overview of the storefront
- StoreFront Management Console
- Creating, Adding, and hiding a New Store
- Managing Authentication
- Enabling Remote Access
- Configuring the NetScaler Secure Ticket Authority (STA)
- Creating Endpoint Analysis Policies
- Managing Delivery Controllers and receiver updates
- Troubleshooting and Reinforcement Exercise

## 6. Managing Policies and Profiles

- Creating Policies in Studio and Group Policy;
- Policy Precedence (Studio vs. Group Policy Objects)
- Managing User Profiles
- Troubleshooting and Reinforcement exercise

## 7. Managing Sessions, Sites, and Users with Director

- Director Overview
- Director Dashboard Monitoring
- User Sessions: Monitor and Manage
- Troubleshooting and Reinforcement Exercise

## 8. Managing Printing

- Printing in a XenDesktop 7 Solution
- Default Printing Behavior
- Managing Printing
- Managing Printer Drivers
- Configuring Client Printing
- Optimizing Printing Performance
- Troubleshooting and Reinforcement Exercise

## 9. Managing Provisioning Services

- Overview and Architecture
- Citrix Provisioning Services
- Navigating the Provisioning Services Console
- Migrating from Machine Creation Services to Provisioning Services
- Creating a New Machine Catalog
- Assigning vDisks to Target Devices;
- Updating vDisks and Managing Personal vDisks
- Troubleshooting and Reinforcement Exercise

## Who Should Attend

This course is recommended for Operators and Administrators who have to manage the existing XenApp or XenDesktop 7.6 solution.

## Pre Requisite

It is recommended that the candidates possess the knowledge in the specified areas as a prerequisite

- A broad understanding of the Server, desktop, and the Application virtualization concepts
- Working experience with Windows Server 2012 R2
- Experience with Windows 7 and 8.1 User interfaces
- Basic knowledge of storage [ Add new and manage the existing storage types]
- Basic Understanding of Citrix licensing
- Exposure to hypervisor [at least anyone]
- Preliminary knowledge of different profiles
- Completed the following course:
  - CXD-102 Introduction to XenDesktop 7
  - CXA-104 Citrix XenApp 7.6: Overview

## Exams

Managing App and Desktop Solutions for Citrix XenApp and XenDesktop 7.6 [1Y0-201]

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