

3 Days

## Administering and Managing Devices with Citrix XenMobile 9.0

Designed for XenMobile System Administrators and Help Desk professionals, this video series focuses on key skills needed for the management of mobile devices with XenMobile 9.0. The series is organized into two modules:

- Managing Devices for the Help Desk Operator
- Administering and Troubleshooting the Device Manager

### Course Details

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#### Course Outline

- Describe the mobile landscape
- Describe XenMobile architecture
- Provide XenMobile system overview
- Manage mobile devices
- Create Policies
- Deploy packages to devices
- Enroll devices
- Send enrollment invitations
- Administer and Troubleshoot the Device Manager
- Configure XenMobile options
- View Reports
- Configure Automated Actions
- Troubleshoot the system
- Manage Samsung Devices
- Configure XenMobile Mail Manager
- Use the Android Remote Support tool

#### Exams

[CXM-201]

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